



EXECUTIVE ORDER (NO. EO/BOS/03 OF 2023)

TO: ALL MINISTRIES, DEPARTMENTS AND AGENCIES

SUBJECT: EXECUTIVE ORDER ON PROMOTING TRANSPARENCY, EFFICIENCY, AND ACCOUNTABILITY IN THE BUSINESS ENVIRONMENT

PREAMBLE:

WHEREAS, it is the policy of the Lagos State Government to foster a conducive environment for business operations and private sector participation through improved transparency, predictability, and efficiency in public service delivery;

WHEREAS, the Government recognizes the need to eliminate red tape, enhance accessibility to regulatory information, and ensure that state institutions operate in accordance with globally accepted principles of good governance;

NOW, THEREFORE, I, BABAJIDE OLUSOLA SANWO-OLU, EXECUTIVE GOVERNOR OF LAGOS STATE, PURSUANT TO THE AUTHORITY VESTED IN ME UNDER THE LAWS OF LAGOS STATE DO HEREBY ORDER AS FOLLOWS:

1. MANDATORY DISCLOSURE OF REGULATORY INFORMATION

All Ministries, Departments and Agencies (MDAs) listed under this Order shall, within their respective mandates, publish on the official Lagos State Government websites the following information relating to all core business regulatory processes:

- a) Schedule of fees and applicable charges;
- b) Procedures and timelines for service delivery;
- c) Executed Service Level Agreements (SLAs); and
- d) Grievance Redress Mechanisms (GRMs) for dispute resolution or complaints.

2. ADVANCE NOTICE OF REGULATORY CHANGES

All affected MDAs shall provide prior notice of not less than 30 calendar days before implementing any change to published regulatory information as listed in Paragraph 1. Such changes must be clearly dated and publicly accessible.

A handwritten signature in red ink, appearing to be "BOS", is written over a diagonal line.

Babajide Olusola Sanwo-Olu
Governor of Lagos State

Lagos House, Secretariat, Alausa, Ikeja, Lagos. Tel: 09017077777
E-mail: bosgov@lagosstate.gov.ng



3. ACCESSIBLE COMMUNICATION CHANNELS

All MDAs listed in this Order must publish and maintain active contact details (email and telephone) to be responsive during official working hours for enquiries and feedback from the public.

4. SCOPE OF APPLICATION

This Order shall apply to the following MDAs, which are primarily responsible for business-facing regulatory processes in Lagos State:

- I. Ministry of Commerce, Cooperatives, Trade and Investment
- II. Lagos State Internal Revenue Service (LIRS)
- III. Lagos State Public Procurement Agency
- IV. Ministry of Physical Planning and Urban Development
- V. Lagos State Judiciary

Supporting MDAs include:

- I. Ministry of Justice
- II. Office of the State Surveyor-General
- III. Lagos State Lands Bureau
- IV. Ministry of Finance (Land Use Charge Department)
- V. Ministry of Transport
- VI. Office of Urban Development and e-GIS
- VII. Ministry of Agriculture
- VIII. Lagos State Signage and Advertisement Agency (LASAA)
- IX. Lagos State Infrastructure Maintenance and Regulatory Agency (LASIMRA)
- X. Lagos State Motor Vehicle Administration Agency (MVAA)

5. EFFECTIVE DATE

This Executive Order shall take effect two (2) weeks from the date of issuance.

Babajide Olusola Sanwo-Olu
Governor of Lagos State
Lagos House, Secretariat, Alausa, Ikeja, Lagos. Tel: 09017077777
Email: bosgov@lagosstate.gov.ng

A handwritten signature in red ink, appearing to be 'BOS', is written over a diagonal line.



GIVEN UNDER MY HAND AND SEAL THIS 20th DAY OF SEPTEMBER 2023.
IN LAGOS STATE, NIGERIA.

A handwritten signature in red ink, appearing to read "Babajide Sanwo-Olu", is written over a dotted line.

MR. BABAJIDE OLUSOLA SANWO-OLU

GOVERNOR OF LAGOS STATE